



Union Bank Officers Association (Kerala State)



Affiliated to AIUBOF & AIBOC, Reg. No. 124/87 (Re-Reg. No. TU19457)

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Letter No: UBOAKS/120/2025

4th July 2025

To,
The Zonal Head
Zonal Office (Ernakulam)
Union bank Bhavan, MG Road
Ernakulam

Dear sir,

Subject: Representation Regarding Serious Security Lapse and Immediate Corrective Measures

We are constrained to bring to your attention, with deep anguish and profound dissatisfaction, a most unfortunate and alarming incident that occurred at the Manjummel Branch, Ernakulam Region, which exposes a grave and unacceptable lapse in the Bank's security framework.

It is disheartening to note that despite repeated representations from our side cautioning against the practice of keeping branches operational beyond regular business hours, the Bank continues to permit such practices without adequate security arrangements in place. This constitutes not only a gross neglect of the safety and security of the Bank's officers and employees but also exposes the Bank's invaluable public assets to unacceptable risks.

Brief of the Incident:

On the evening of 3rd July post 7:00 PM, a deeply disturbing event transpired at the Manjummel Branch premises. An individual, who was previously engaged as an appraiser in the said branch, forcefully entered the premises and, without any provocation, physically assaulted and stabbed the Second Officer of the branch, who is a lady officer, in the presence of her colleagues, including a newly joined lady Local Bank Officer (LBO).

It is reliably understood that the said former appraiser was often found attending the branch in an inebriated state even while discharging sensitive duties such as appraising gold ornaments. Owing to his frequent misconduct and gross dereliction of duty, the

branch was compelled to terminate his services. It is apparent that the heinous attack was an act of vengeance, and this grievous incident could have been averted had adequate security measures been in place.

We wish to place on record our sincere appreciation to the **Zonal Head, Shri Sakthivel**, the **Deputy Zonal Heads**, and the senior executives who extended immediate support to the victim and her family, personally visiting the hospital and standing by the officer till late night. However, while these gestures are undoubtedly humane and commendable, they do not, and cannot, address the larger systemic failure that permitted such an incident to occur.

This is not an isolated episode. It is a direct consequence of the Bank's continuing apathy towards the critical issue of employee safety. *In fact, the matter of security withdrawal from the Regional Office premises was specifically raised by us in the Employee Relations Meeting held yesterday at the Zonal Office, Ernakulam.* The existing practice of depriving branches of security guards has left officers vulnerable and unprotected, both in terms of their personal safety and in safeguarding the public assets entrusted to them.

It is deeply concerning to imagine that had this incident been a case of burglary or a criminal attempt to loot the Bank, the absence of security personnel would have left our *“employees completely defenceless”* and our *“assets gravely exposed”*.

In light of the foregoing, we hereby earnestly urge the Zonal Management to take the following immediate actions:

1. Deployment of Security Personnel:

Immediate correspondence to be made to the Corporate Office seeking the deployment of security guards in all branches, particularly those in semi-urban and rural areas where branches are often isolated and vulnerable to such threats. Branches exhibiting any security risk must be prioritized.

2. Framing and Enforcement of a Security SOP:

The Security Department of the Corporate Office must be directed to issue a comprehensive Standard Operating Procedure (SOP) stipulating that no branch shall remain open beyond 6:30 PM or beyond daylight hours. In exceptional circumstances necessitating extended working hours, stringent security protocols must be mandated, including compulsory prior intimation to the local police authorities and requisite security arrangements to be ensured at the branch level.

3. Psychological Support for Victims and Witnesses:

The Bank, as a responsible public sector institution, must provide immediate access to professional psychological counselling to the affected officer and all witnesses of the incident, particularly the lady officers who are now reportedly

suffering from acute mental trauma. While we acknowledge the efforts already undertaken by the Zonal Office with respect to the medical treatment of the injured officer, the psychological impact requires equal and urgent attention.

We reiterate that the safety of our officers and the protection of the Bank's assets cannot be relegated to the background under any circumstances. The current situation demands a resolute, proactive, and systemic response from the top management to ensure that such grievous incidents are not repeated.

Regards



Sreenath Induchoodan
General Secretary

Copy to

1. *Shri Nitesh Ranjan*
Executive Director (HR)
Union Bank of India
2. *Shri CM Minocha*
Chief General manager (HR)
Union Bank of India
3. *Lt Col Sanjay Kumar*
Chief Security Officer (DGM)
Union Bank of India